

Why Choose Family LifeCare?

The answer might sound simple, but it is our values...

Mission Driven

For many of us, our own spiritual beliefs feed our desire to provide the ultimate in compassionate care to our patients and their families. People want our services not only for our clinical expertise, but for the sincerity our hospice team demonstrates as they provide care to our community. The honor of caring for people starts at the top with our Medical Director, Bernie Wiebe, MD. He has taught all of us what a privilege it is for us to cross over our patient's threshold and to be invited into their life.

Trustworthy

You can trust us when we tell you that we are committed to providing the support you need during your final journey. We are committed to meeting your care needs. When you call us, we will come. To ensure that you can trust us to respond to your call for help, we have developed an on-call team whose primary responsibility is to take your calls after hours and respond through a personal visit. We also have a dedicated Enrollment Team to provide complimentary enrollment visits at any time it is convenient for our patient and their family members.

Quality Focused

Family LifeCare strives for service excellence. Our organization is the only hospice provider in Indiana that has **three** Board Certified Hospice & Palliative Medicine physicians (one of which is also a pediatrician) on staff who keep us on the cutting edge of pain and symptom management. Our patient, regardless of age, is guaranteed to receive quality clinical care. With our nursing team's expertise, our organization can perform in-home blood transfusions, subcutaneous interventions, and can offer a large variety of medication routes. Furthermore, the benefit of complementary therapies has been well documented in providing additional relief for many symptoms, such as constipation, edema, and pain. Our massage therapy program is one way we are using complementary therapy to enhance our patients' symptom management.



Patient Advocate

Our hospice support team of social workers, chaplains, bereavement companions, and volunteers, who work alongside the clinical team, are dedicated to meeting the needs and desires of the patient. We explore, with the patient and the family, what they would like to do or accomplish in their remaining days. Whether the goal is pain control or taking one last ride on your John Deere tractor, it is our responsibility to work diligently with your loved ones to help you achieve your wishes. One of the unique ways our volunteers help meet your needs and desires is through our *11th Hour Volunteer Program*, which ensures that our patients and family members never need to be alone during those final hours of life. ❧

