

# Know Your Rights as a PATIENT



**W**ith the focus on patient-centered care in recent years, more responsibility is being placed on the patient to manage his/her care. Today's healthcare system can feel overwhelming to many patients and their families so to be more successful let's underscore that you have rights as a patient. These rights include:

## **RIGHT #1: *Treatment Choice.***

When visiting your physician you should take control of the visit and its outcome. You have the right to ask for an array of specific services as they are available. As the patient you decide what treatment plan works best for you. The physician will suggest a **plan of care**, but you determine which options, if any, are truly best for you.

## **RIGHT #2: *Informed Consent.***

Informed consent is a **clear, understandable** explanation of the risks and benefits to all considered treatment options. You should understand the treatment before consenting.

## **RIGHT #3: *Refuse Treatment.***

Many people feel the need to follow through with the treatment plans that physicians set up for them. You do have the right to refuse **any** treatment at **any** time for **any** reason.

## **RIGHT #4: *Make End-of-life Decisions.***

This right is a broad category that includes multiple choices about how you wish your life to **draw to a close**, including life-preserving treatment alternatives and hospice considerations.

Family Hospice has always taken patient rights very seriously. We expect you and yours to be involved in the development of your unique plan of care. We respect these additional rights you have as a patient under our care.

- To receive effective pain management and symptom control.
- To be involved in developing the plan of care.
- To refuse care or treatment.
- To choose who is to be the attending physician.
- To have a confidential clinical record.
- To be free from mistreatment, neglect, or abuse.
- To be informed about the services covered under hospice.
- To receive information about the scope of services provided.
- To voice grievances regarding treatment or care concerns.
- To not be subjected to discrimination or reprisal for exercising his or her rights.

Family Hospice is committed to making your hospice experience about you. We want to know what YOU want. Call us and let us know . . . 1-800-355-2817. ✨