Choosing Your Hospice

The selection of a hospice is a critical decision that requires some effort, but ultimately provides you or yours with the quality of continuing care that you want. Our magazine asks some questions leading you through the exploration process, and it seems quite fitting that you know how Family LifeCare would answer those questions. Let’s travel together through a typical admission process for one of our patients, giving you an informed perspective for choosing.

When the patient or family member contacts our organization someone will answer the call 24/7. Our Community Resource team is well trained to respond to your questions. You will feel ‘welcomed’, you will feel they care, and, as importantly, you’ll feel that they know. An enrollment visit can be scheduled where you are within hours of the call. These same engaging persons make it possible at that time for you to learn further about hospice and what it means for you or your loved ones. Our representatives talk to you in a way that allows you to be heard, to ask your questions, and to absorb the important message. After all, this conversation is about you and your future care.

Certainly the primary question is WHY FAMILY LIFECARE? We are a community-based non-profit accessible 24/7. We have three Board Certified Hospice and Palliative Care physicians with a strong record of collaborating well with physicians in each community. We want your physician involved. We also have a specialized pharmacy able to meet unique medication needs and deliver durable medical equipment directly to you in a timely manner. Family LifeCare has an array of volunteers trained extensively to provide the support and compassion welcomed by you and yours, both in the home and in the nursing facility. One of our unique Volunteer programs is the 11th Hour. Sometimes as the patient approaches death, family members appreciate the bedside presence of a volunteer, especially when distance keeps them from being near. Finally, Family LifeCare has good working relationships with multiple nursing facilities and hospitals, allowing for both respite and in-patient care when symptoms can no longer be managed at home. Family Hospice is a quality hospice—we encourage you to contact the families of those we have served through the years. We are in your community. We are known for our compassion. We are known for our care.

To inquire about our supportive services, call 1-800-355-2817.